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## **Report of the Police & Crime Commissioner to the Chair and Members of the Cleveland Police & Crime Panel**

**15 November 2017**

### **PCC's Scrutiny Programme and Performance Report**

#### **Purpose of Report**

1. To provide members of the Police and Crime Panel with an update on the PCC's scrutiny programme and to present the performance report of the Police and Crime Commissioner and the Police and Crime Plan.

#### **Police and Crime Plan**

2. The Commissioner's objectives are as follows:
  - Investing in our Police;
  - A Better Deal for Victims and Witnesses;
  - Tackling Re-offending;
  - Working Together to Make Cleveland Safer; and
  - Securing the Future of our Communities.
3. This report updates Panel members on performance associated with the delivery of the Commissioner's objectives, the wider aspects of the Police and Crime Plan and his statutory responsibilities.

#### **Holding the Police to Account**

4. Holding the Chief Constable to account is the key duty of the Police & Crime Commissioner and must encompass all of the functions of the Chief Constable and functions of those who are under the Chief Constable's direction and control: this means, particularly
  - How the Chief Constable discharges his duty to have regard to the Police and Crime Plan;

- How the Chief Constable has regard to national and regional Strategic Policing Requirement (SPR);
- How the Chief Constable complies with the law generally and police codes of practice in particular;
- How the Chief Constable deals with his functions in relation to the handling of complaints against the police;
- The effectiveness and efficiency of Cleveland Police's work in relation to collaboration and partnership;
- How effective and efficient the police arrangements are for engagement with local people;
- How well Cleveland Police achieves value for money in all that it does;
- How Cleveland Police addresses its equality and diversity duties; and
- How Cleveland Police deals with its responsibilities, working in partners, in respect of safeguarding and promoting the welfare of children.

### **Ensuring greater benefits from the scrutiny programme**

5. The scrutiny of the Force is one of the main responsibilities of the Commissioner as set out in the Police and Social Responsibility Act 2011. Delivered through the Commissioner's standards and scrutiny programme effective checks and balances are undertaken through a schedule of regular meetings.

### **Ensuring greater benefits from the scrutiny programme**

6. The Commissioner's commitment to the scrutiny of the force has been demonstrated with the creation of a dedicated Standards and Scrutiny Manager post to assist the commissioner in driving continuous improvement across the police force in standards and performance and by managing a scrutiny programme where the Commissioner can effectively hold the force to account. As a result, the scrutiny programme has been refreshed to ensure that not only is there is a more focused and robust approach to holding the force, partners and commissioned services to account, but that the programme can be responsive enough to hold 'deep dive' scrutiny in a more agile nature of those important issues as they arise.
7. Delivered through the Commissioner's standards and scrutiny programme effective checks and balances are undertaken through a schedule of regular meetings as follows
  - **Scrutiny, Performance and Delivery meetings**  
Standard agenda items ensure that the Commissioner is kept up to date with important issues such as the force's actions arising from HMIC inspection reports, the transformation of the Professional Standards Department, the progress on the Community Safety Hub and Force performance. The meetings are attended by the Deputy Chief Constable and where appropriate Senior Officers who are specialists in certain areas. They will be asked to provide information for the Commissioner on a whole host of issues that have been brought to the Commissioners attention, through various

channels including community meetings, national issues and through monitoring the force's performance. A tracking system has been developed to ensure that where updates or further information are required that this is scheduled in to the regular scrutiny programme.

- **Working together Meetings**

At the Working Together meetings each Local Authority, with members from Community Safety Partnerships, is represented. The purpose of the meetings is as follows: to discuss commissioned services, to provide a platform which ensures that the Commissioner is kept up to date with any developments and issues in these areas; that attendees have the opportunity to discuss any concerns with the commissioner; and as a forum to discuss national and local initiatives around crime prevention.

- **Internal and External Audit Committees**

Internal audit meetings are held with the Chief Constable to ensure that the Force promotes the highest standards of ethical conduct. The committee provides a focus for education into ethical issues and a source of support for officers and staff and it ensures that the Force complies with organisational values in its decision making and actions. The force also uses the committee to work through examples where officers and staff have had to make ethical decisions and share good practice arising from those decisions.

The External Audit Committee comprises of representatives from the force and lay members. Since the committees have been in existence, matters relating to finance, promotions and structural change have been tested.

- **Her Majesty's Inspectorate of Constabulary (HMIC)**

PEEL (Police effectiveness, efficiency and legitimacy programme) inspections are undertaken by HMIC who draw together evidence for its annual all-force inspections which is used to assess the effectiveness, efficiency and legitimacy of the force. The Commissioner responds to the findings of every inspection and, as part of the scrutiny programme, monitors any areas for improvement closely.

8. Since the last Police and Crime Panel the PCC has held the following meetings.

**Scrutiny, Performance and Delivery meetings**

**3 October** - a thematic examination of Cleveland Police's HR Practices and Policies including recruitment, wellbeing and HR issues. A report is attached at **Appendix 1**.

**25 October** – The following items were discussed:

- Update on the thematic review of the force's use of RIPA powers;
  - Transforming PSD update;
  - Community Safety Hub update;
  - Audit and Inspections Update – National Child Protection Inspection, September 2017;
  - Crime Levels;
  - Track My Crime; and
  - Use of Drones.
9. The minutes of the above meetings are attached at **appendix 2 and 3**.
10. The forthcoming meetings, as part of the Scrutiny programme, are as follows:
- 17 November – Working Together Meeting**
- Neighbourhood Policing Update
  - Early Intervention Co-ordinators
  - Off-Road Motorbikes
  - Multi-agency approach to used and discarded needles
  - Illegal Money Lending
  - Crime Prevention Products Funding
- 29 November – Scrutiny, Delivery and Performance Meeting**
- Cleveland Police – Corporate Financial Monitoring Report to 31 October
  - PCC Budget Monitoring Report to 31 October
  - PCC – Long Term Financial Plan Update
  - Cleveland Police – Long Term Financial Plan Update
  - Questions on Hate Crime, Complaints Statistics, Volunteer Fair, Radox and the Cleveland Police Website
11. In addition to the meetings above, the Commissioner continues to attend the following to complement his scrutiny programme:
- Daily review of the Control Room and Serious Incident Logs;
  - Weekly accountability meetings with the Chief Constable;
  - Monthly crime performance monitoring;
  - Attendance at the Force's monthly Tactical Performance Group (TPG) and quarterly Strategic Performance Group (SPG) meetings; and
  - Attend at least one local area meeting in each of Cleveland's neighbourhood police team areas.

## **Performance**

12. The report, **attached at appendix 4**, is the overview of the current performance information from the Police and Crime Plan. The infographic at page 2 provides some highlights of the details contained within the performance report. Of particular note within the performance report are details regarding work being undertaken with victims (p7 and 8), details on

tackling re-offending (p9), details of the community engagement meetings (p11) and an update on commissioned services (p12).

### **Finance**

13. There are no further financial implications arising from this report.

### **Risk**

14. There are no further risk implications arising from this report.

### **Diversity and Equal Opportunities**

15. There are no further diversity or equal opportunities implications arising from this report.

### **Recommendations**

16. That this performance report is noted.

**Barry Coppinger**  
**Police & Crime Commissioner for Cleveland**